Printstrap

Accessibility statement

Effective from 14 November 2026.

1. Scope

1. This statement covers the Printstrap online store (printstrap.com), including product pages, the cart, checkout, the customer account and forms. The store is run by the Seller identified in the Seller information (https://printstrap.com/en/legal/imprint).
2. We design the store to meet the requirements of the Polish Act of 26 April 2024 on ensuring that certain products and services meet accessibility requirements, which implements Directive (EU) 2019/882 (the European Accessibility Act). Our reference points are standard EN 301 549 and the WCAG 2.1 guidelines at level AA.
3. This statement is based on the Seller's own assessment. Compliance has not been confirmed by an external audit.

2. How we ensure accessibility

- Every page has its language set, and each language version (Polish, English, German, French, Spanish, Italian, Dutch, Czech, Slovak, Swedish, Danish, Portuguese, Romanian, Hungarian, Ukrainian, Bulgarian, Greek, Estonian, Finnish, Irish, Croatian, Lithuanian, Latvian, Maltese, Norwegian, Slovenian, Turkish) has its own address.
- A "Skip to content" link at the top of each page lets you bypass the navigation.
- Headings, lists, tables and forms have a semantic structure. Form fields have labels, and required fields are marked.
- The store can be operated with a keyboard. The element in focus is clearly highlighted.
- Product photos have alternative text, and decorative icons are hidden from screen readers.
- Error and form status messages are announced to screen readers.
- The layout adapts to the width of the screen, including phones.
- We respect the operating system setting that reduces motion.
- Signing in does not require a password: we e-mail you a one-time code.
- Price, availability, delivery costs and payment methods are shown before you place an order, and the legal documents are available as web pages and as PDF downloads.

3. Known limitations

- The cart, checkout and customer account require JavaScript. Without it, you can order by e-mail or phone (section 4).
- PDF files (downloadable legal documents, invoices and proforma invoices) are not tagged for accessibility. The content of the legal documents is also available as web pages. We will provide the details of an invoice or proforma in another form on request.
- Descriptions and photos of some products come from the manufacturers and may contain images or tables without a full text description. We will provide such a description on request.
- The sign-in code is valid for 15 minutes. If you need more time, request a new code.
- Card and Przelewy24 payments take place on the payment operators' pages; those operators are responsible for their accessibility. You can always choose bank transfer against a proforma invoice instead.

4. Other ways to contact us and order

We will help you place an order, provide product information in an accessible form and answer your questions:

- e-mail: info@printstrap.com,
- phone: +48 455 455 460, Monday to Friday, 8:00–16:00 (Polish time).

5. Reporting barriers

If something in the store is not accessible to you, write to info@printstrap.com. Give the page address, a description of the problem and how you would like us to contact you. We will reply without undue delay and explain how we can help.

6. Supervisory authority

Compliance of services provided in Poland with accessibility requirements is supervised by the President of the Management Board of the State Fund for Rehabilitation of Disabled Persons (PFRON). If you believe the store does not meet the accessibility requirements, you can report it to that authority. Consumers from other EU countries may also contact the supervisory authority in their own country.

7. Updates

We update this statement after significant changes to the store. The current version is always available in the store, with the effective date at the top.